Booking Terms and Conditions The following terms and conditions apply to all school bookings with Country Arts SA for all performances (daytime/evening general public performance) and workshops.

1. Bookings must be made on the booking form and sent to the nominated contact on the booking form by post or email.
2. Country Arts SA will send you written confirmation on receipt and processing of your completed booking form. Country Arts SA will process bookings in the order in which they are received.
3. Bookings are made on behalf of your school/institution and by making a booking your school/institution accepts all terms and conditions.Country Arts SA will send you a Tax Invoice at least two (2) weeks prior to the performance/workshop date.
4. Cancellations/changes or reduction in numbers attending must be made at least two (2) weeks prior to performance/workshop date to avoid cancellation fees.
5. Payment must be made in full seven (7) days prior to the performance/workshop date (or by the date stated on the Tax Invoice).
6. After Country Arts SA has confirmed your booking, you may request an increase to attendee numbers (for students, teachers and/or accompanying parents); however, extra attendees will be subject to availability.
7. Once Country Arts SA has received payment in full, Country Arts SA will:
a) For school groups attending a school show: send you a confirmation email. No individual tickets are issued for school shows.
b) For school groups attending a general public performance: you will receive written confirmation with ticket collection procedure information.
c) For workshops we will send you written confirmation with all workshop details.
8. No reductions in numbers attending are permitted once payment has been received and no refunds will be offered unless Country Arts SA is at fault or the performance/workshop is cancelled. Bookings cancelled (or numbers of attendees substantially reduced) less than four (4) weeks of performance/workshop will be liable for 100% of the value of the cancelled booking or reduced numbers.
9. Country Arts SA reserves the right to add, withdraw or substitute artists or vary the program, if required.